

Dear Parent/Guardian,

We are excited to inform you that beginning September 2024, the Chilliwack School District will provide the opportunity to pay for Elementary School consumable charges (school supplies) online using <u>StudentQuickPay.com</u>.

The ability for parents/guardians to log into their student's account(s) for all consumable charges will allow schools to focus more time on their students. We are committed to a seamless transition throughout the district for each student and are available to support parents/guardians through this change (see FAQ below).

Next Steps

Charges will be posted to your student's account once they are placed into their class for the year and you will receive a notification email (to the email on file in MyEd at your child's school). Each school, as well as the District, has a SD33 QUICKPAY link on the Home page of their website – you will need to create an account if you haven't already, then will use that login ID.

You will receive a monthly statement of any outstanding charges which will remain on your student's account until paid.

Methods of payment:

- Online @ <u>StudentQuickPay.com</u> or on your school website "Links" menu "SD33 Pay Online"
- At the school with a credit card
- Call in to the school with your credit card information
- Cash (please avoid if possible) please drop all cash off at your school's office rather than in the classroom(s)

Frequently Asked Questions:

Q: How do I change my email address? A: Contact the school and they can change this in MyEd.

Q: Who do I call if I cannot pay online?

A: Call the school and they can process payment for you over the phone or can walk you through how to pay online.

Q: Do I have to pay for everything at once?

A: You can make partial payments; however, the District incurs fees each time a payment is made, so it is beneficial to pay multiple charges at once to limit these charges.

Q: What do I do if I cannot see my student(s)?

A: See the instructions on how to add a student (separate attachment) – if you have further issues, contact the school. When you log in, you should be able to see all of your children/students in the school district.